



**ARRL** The National Association for  
Amateur Radio®



# Amateur Radio Emergency Service® – ARES® Fact Sheet

**Amateur Radio Emergency Service (ARES):** ARES is a program of ARRL The National Association for Amateur Radio®, offering to the public and to its partners trained, federally licensed operators who are skilled in applying a wide range of effective emergency/disaster communications techniques and who are committed to supporting our partners' missions in service to the public.

**ARES Vision Statement:** ARES is the premier amateur radio emergency communications service to the United States and its territories.

**ARES Mission Statement:** ARES strives to be an effective partner in emergency/disaster response, providing the citizenry and public service/safety partners with communications expertise, situational awareness, and capabilities of professional communicators.

## ARES Values:

- **RELEVANT:** ARES is there When All Else Fails®... and before.
- **LEADERSHIP:** ARES leverages the strength of its ARRL member-volunteers and the leaders within its organizational structure to create and nurture professional-level relationships with community, government, and other partners in emergency management.
- **RESOURCEFUL:** ARES strives to be an invaluable tool that communities and first responders can call upon in times of need for reliable and robust communications.
- **INNOVATIVE:** ARES adopts state-of-the-art capabilities for deployment, setup, and operation of world-class, resilient communications from operations centers to field locations.
- **SKILLED:** ARES volunteers have access to leading training courses in radio communications and related technologies to support wide-ranging emergency scenarios.
- **EQUIPPED:** ARES provides robust, multi-spectrum analog and digital communications as well as networking assets to its trained force of volunteers, regardless of location, for in-person, mobile, and fixed capabilities.

**ARES Partners:** ARES partners are served agencies that fall into two broad categories: government agencies (federal, state, local, and tribal) and non-governmental organizations (NGOs).

**AUXCOMM:** AUXCOMM is a training standard managed by the Emergency Communications Division of the Cybersecurity and Infrastructure Security Agency (CISA) of the Department of Homeland Security. ARRL and ARES support and encourage AUXCOMM training.

**ARES Engagement (Government Agencies):** ARES volunteers working with government agencies will function in partnership with the served agency in accordance with agreements or Memorandums of Understanding (MOUs) at the federal, state, or local level. An ARES volunteer will abide by the guidelines of the served agency while not in conflict with ARES guidelines and training. This level of service may vary from Emergency Operations Centers (EOCs) to field deployments with a variety of government organizations. Government agencies may require additional training or screening, including AUXCOMM or EOC training.

**ARES Engagement (NGOs):** ARES has had a long history of partnerships with other NGOs and maintains agreements with many at all levels of response. ARES volunteers assist these organizations in many capacities, including at shelters, aid stations, and operations centers in times of need. Some of these organizations may require additional training or other requirements. ARES volunteers are encouraged to participate to the level they feel is appropriate for them.

Further information is available at [www.arrl.org/ares](http://www.arrl.org/ares).